

TOWN COUNCIL MEETING REPORT 70/13

The purpose of this report is to provide information on the future of the No. 31 bus service and identify the options following the information that the current operator will be unavailable for a period of several months from the end of September and that the Ventnor Community Bus CIC is to cease operations.

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I) INTRODUCTION

- a) The No. 31 Bus Service is provided by Island Minibus & Coach Services under guidance of Ventnor Community Bus CIC, running five mornings a week and funded by the Isle of Wight Council currently at £60 a day until March 2014.
- **b)** The Town Council meeting of 12 August was informed that the future of the service is under threat due to the require for its operator to have a period of three months' absence and the fact that Ventnor Community Bus CiC is to close.
- c) The meeting resolved, in Minute 115/13: a Working Group be established including Councillors Ken Knapman, Brian Lucas, Tony Marvin and Jason Mack and the Town Clerks to consider the matter in more detail.
- d) A meeting of the Working Group on 23 August was joined by the operator, Stuart George and Evelyn Knowles in her capacity as a Director of the CiC.
- e) Three options have emerged from that meeting and a subsequent helpful meeting the Clerks were able to have with Stuart George. Each of those is set out in the following three sections of this report.
- f) The Working Group was informed that the current operator has already given notice to the Traffic Commissioners of the termination of the service from the end of this month.

2) SUBSTITUTE DRIVERS

- a) Most of the discussion at the Working Group meeting revolved around the possibility of recruiting at least two substitute drivers with the necessary licences to take over, on a voluntary basis, the running of the service using the current minibus under the supervision of the present operator and Minibus owner.
- b) Details of names and addresses and availability of two potential drivers under these circumstances were promised to be forwarded to the Assistant Clerk and have been supplied this week.
- c) However, the two proposed volunteers both have caring responsibilities and there is currently no certainty that they could provide full cover of the present service level copy of timetable attached with this report.
- d) The current operator is proposing to continue to provide oversight of the service and the necessary licensing and registration qualifications.
- e) If the service is to continue on this basis then no other involvement from the Town Council would be required other than a continuation of the banking function it provides.

3) SERVICE POSTPONEMENT

- a) Given the apparent uncertainty about availability and cover for the service and the level of licencing required for drivers using the current Minibus it might be necessary to allow the termination of the current arrangements for the service with the Traffic Commissioners.
- b) Another factor relevant to the available options is the uncertainty about the continuation of the Isle of Wight Council funding beyond 31 March next year; that position, the Isle of Wight

Council have said, will not be clarified until the February budget meetings.

c) In that context, an option is to allow the present service to stop with a view to it being restarted by either the current operator of the Town Council when and if ongoing funding is confirmed, by which time the present operator is likely to be in a position to resume the service.

4) SECTION 22 COMMUNITY BUS PERMIT

- a) Following his meeting the Clerks, Stuart George emailed Working Group members with a third option involving the Town Council taking over responsibility for the service under a Section 22 Community Bus Permit.
- b) Stuart George's email identifies the advantages of this: This costs £55 and lasts for 5 years. It allows the holder, which must be non-profit-making, to run community bus services which can be used by any member of the public and allows fares to be charged. The permit can be used on any bus up to 16 seats and is transferable between vehicles without notice. The service has to be registered with the traffic commissioners for a fee of £13, normally requiring 28 days' notice, but this period can be reduced with their agreement. The permit also allows the holder to run other unregistered services for special events, which might be useful.

5) OTHER CONSIDERATIONS

- a) If the Town Council is to have a direct involvement with the operation of the service it would need to be assured that the arrangements for its delivery were reliable in view of the commitments to the Traffic Commissioners.
- **b**) Direct responsibility for the service would involve the Town Council in effectively employing drivers for a service that is required to be regular and reliable as volunteers and without pay: a significant change from the Town Council's established practice as a good employer.
- c) An essential element of volunteering is that the volunteer is entitled to not provide whatever service she or he is involved in whenever they choose. Requiring regular and reliable commitment five mornings a week, every week is an employment relationship and should be remunerated as such
- d) These considerations could be addressed by entering into a sub-contracted hire arrangement with another mini-bus provider and that possibility is currently being explored by the Clerks with the much appreciated assistance in all these discussions of Stuart George.

No 31 Bus: Arctic Road (e) Mon-Fri (not bank hols) **1032** to Ventnor (Boots) **1132** to Ventnor (Boots) **1232** to Ventnor (Boots) Contact: Island Minibus [07530892474] Leeson Concessionary bus pass FREE Bonchu Pond otherwise £1/loop A, B, C St. Boniface Rd Castle Close Boo Madeira Rd **Shore Road** Albert St Car Park Venthor Botanic Gardens R La Falaise Esplanade A Ventnor Boots (dep) 1145 0945 1045 **A Bonchurch Pond** 0953 1053 1153 A Shore Road Car Park 0956 1056 1156 A Madeira Road (Ventnor Towers) 1201 1001 1101 **B** Ventnor Boots (dep) 1007 1107 1207 1235 B Ventnor Esplanade 1012 1112 1212 1240 C Ventnor Boots (dep) 1018 1118 1218 **C** Ventnor Botanic Garden 1225 1025 1125 C Castle Close 1028 1128 1228 Ventnor Boots (T = terminates) 1034 T 1134 T 1234 1245T