

TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

Written Responses to the Exhibition by area



TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

Ventnor

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

I don't consider it necessary, or a good blea for shop owners, to remove all the parting spaces. The modified plan I have provided overcomes many of the Town Council's concerns. Down from purked cars intruding into road and porement hoppins everywhere Resple dell with it Introducing free perting/short story to the Central car park will areate choos unless it is converted to a drive through configuration Imagine the congestion caused by turning vehicles at the wast end porg of the CAR prote see my additional notes on the reverse side of my modified plan Mike Cicukroger

	Bonchurch	St. Lawrence	Ventnor	V	Upper Ventnor	
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Mike Gaukroger's proposa

<u>Mike Gaukroger's proposal</u>

Features lead-in and lead outs at each end of parking spaces to allow entry and exit without holding up traffic. Bollards between parking spaces prevent misuse

A significant number of parking places retained

Footpath significantly widened between parking spaces allowing wheelchairs, buggies etc. to safely pass each other on north pavement

Increased width between parking spaces prevents rubbish bags, bins etc. on the pavement from blocking the footpath if they are sensibly placed in widened areas Additional crossing points could be created between parking spaces with high visibility for pedestrians and drivers. These could be denoted by small dotted white lines

No ramps to cause vehicles to slow down and speed up - creating unnecessary pollution



Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

As a pedestrian I jeel this proposed plan will improve the experience of walking around the town without making major changes

Bonchurch	St. Lawrence	Ventnor	Upper Ventnor	

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.



Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

why remore leallerds from lier Street ?

vention vention	Bonchurch	St. Lawrence	Ventnor		Upper Ventnor	
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Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Bonchurch St. Lawrence Venthor V Opper Venthor	Bonchurch	St. Lawrence	Ventnor	\checkmark	Upper Ventnor
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Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Like the idea of loos in central Cor park, Marpe more bus stop - need to improve for Re. edestrais for crossip & aufel aste to theiste. on't want to lose pa aces tip. St. So useful for 2682 think it C T Office oed uld the Sqo. ll the 81 heater. (e0 Could ls 20 21 40 Steep -2 10 onfe oned 22 lout Seenc el 0 ineffes.

	Bonchurch	St. Lawrence	Ventnor	Upper Ventnor
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TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

I think the proposals submitted could be positive for the town center. I'm concerned that there is much resistance to any changes particularly from business owners. As Things are, I find the pollution from Wathica real concern, paticularly in hot sommer weather months when mappi backs up waining for people to reverse into 1/2 hr free parking. Buses/ coaches also a problem. I do feel strongly that improving the high st. environment would encourage people who stay stop in Ventror to browse & possibly spend more money in the town . I'd like to see a move toward a cafe society with more plants - outside spaces and much much cleaner streets. How about an early morning fire hose !!

Bonchurch	St. Lawrence	(Ventnor)	Upper Ventnor

Thank you to his !

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

1) Removing parking in (High sheet is excellent. 2) It is good that there is a loading/unloading space for local Shopkeopers on the high cheel (whide KOL RSPCA) as long as it is used for parking! (3) Some cost of resident's porting (reduced or annual charge) in town car parks? (4) Wider pavements in Fish & A pier st would be a they improved For redextrians .

Bonchurch	St. Lawrence	(Ventnor)	Upper Ventnor

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Keeping Tuber Hill open would be Geneficial Both sites of High Street are Dangerous to prostions walking close to Kerbs - surprising up one has seen Seriously injuned Whilst apprving vide povements - sufficient looding bangs are important - time northicked maybe

Bonchurch St. Lawrence Ventnor 🚺 Uppe	Ventnor	
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Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

No not remove car parking spaces in the high thet, if people cannot part to access stops They will not be shop equals empty shops a ! fra snall shop. dying town. I lived near a cathedral sets approx 5 years ago, They pedistrused Stapped parking near Preps. Empty Ongos, Small businesses weent first, big good quality Digs did not appear. A period the city Bus Step good access for all people to clering, por office etc. not for to work, don't move. larparkens - is contral carpart disabled people may fhips. Outrill Vertons Asts, prevenant marke widen stop ellesal paking, help the buses.

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TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

As someone living in the tagin contre and living in the disabilities we would find a lack of parking space outside our home (when we can get it!) really hard, we are comently waiting for a blue badge and would find parcing in one of the carparks a big problem at times. Another comment 1 would like to make is that if the council want to make the town accessible to people with disabilities it needs to think about accessible and changing room toilets, the fact that alot of shops have stops into them and heavy doors making them inaccessible and don't have inside spaces and toilets that are accessible to people with in wheel draws and motorbility scooters. In some ways the poposals area good idea but pancing issues are for people with disabilities are more than rear opening space for cars with wheel drains to get in and out, all of people with disabilities will be affected by not being able to access pancing spaces in the high street

Bonchurch	83	St. Lawrence	Ventnor	\checkmark	Upper Ventnor	
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TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for

Sich A Good KLAN BUT. THE DE FOR MORE DEARLED IS. improvements to the Town Centre. DOUBLE DECK CENTRAL (ARVAR WITTE A GAILET BRIDGE TOTE Scons FLOOR. J

Bonchurch	St. Lawrence	Ventnor	Upper Ventnor



Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

The key to this schene is gaining control of Central Car park! Also imparing access to the Co-op Carparle with a walleray. The loss of the High Street spaces can then be mitigated by using 12 spaces as the 30 min Short Stay spaces. (The fl dage after 6pm is also a big regative factor.) Once the above is achieved, people would be more likely to support the changes to the High Street. I don't believe fier street is such a priority - could gain a space thee and is the High Street by getting ord of "taxi rachs" which aren't required the. Imporement of the parements is reeded Your response^V will be anonymous but it would be very helpful if you would tick one of the boxes below to indicate the area of the town in which you live. Upper Ventnor St. Lawrence Ventnor Bonchurch support the aspitations of the council.

TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

I agree fully with these proposals to make Ventrar town centre a safer place for pedestrians and for vehicles. The idea to remare parking spaces in the High Street t-stay spaces available in the Central and make shar Car Park is a very good idea, enabling the of the north pavement. If spaces are avai park this may pacify & it very uncomfortable ox and often n Jare so na the pavement that Nat MOK HOM CADE an nau UNX0 1 Knaw someone who was ing bay icle with son protrudeno biave times endangering people on the through rem shops and cates and emergina. because of the bends. anear Dfar ahead if you cross from the Diabetes Yai cannot see. charty shop to the north pavement, because for example. And even those of us who are not disabled could triparer the road in time. Nacro nady helpful if you would tick one of the boxes below to indicate the area of the town in which you live.

Bonchurch	St. Lawrence	Ventnor	V Up	per Ventnor	0
As far bu	used I wonder 1	Fit is necessa	an for th	em-to-tha	retailazind
the town	centre to stop a	it Boots. Coul	1.0	o Central	gar Park
be uped	as the main st	op if it was a	indered	5 Buses	have hit of
road su	gns trycp to reg	otiate the pen	A. MBO	ts anoi The	I have difficulty

Squeezing #4 past parked vehicles in Victoria street and in the High Street, romening having to maint the pavement.

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

 $3i \cdot 16 \cdot 19$ Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Well done Town Council for trying to impreve the town for the good of everyone what a shame you were not able to pedestrianise the high street and also the The parsements are far too narrows and all the time people have to step into the road to pass people talking / push chains / wheel chains etc Good solution for lost car spaces, creating concessionary spaces in the car park - PERFECT why local shop traders are oppossed is puzzeling! It would enhance their shop fronts, capes=(which there are numerous) chains /tables = as long as not obstructing the Your response will be anonymous but it would be very helpful if you would tick one of the pleasant boxes below to indicate the area of the town in which you live. Bonchurch St. Lawrence Ventnor **Upper Ventnor** PTO

in this days age when we need to be more environmentaly friendly (ie don't dog up the high street with cars) & accessability for ALL -



Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

FULLY SUPPORTIVE of TROPOSKLS!

- (as each This could separated in high stood of - apec with all are (portic, free 20-60 min. policip in Contra Con Forly

Bonchurch	St. Lawrence	Ventnor	\checkmark	Upper Ventnor
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TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

. definite need for toilets, with Drudled access
" very concerned at the damaging aftert of living
So many 30-minute carnal-parting spaces
this is how most people shy invention
· artainty no need for all the preposed taxi
spaces
· proposed schene addresses a number of host -
problems I the real problems are
- set charge foilts
- need to executive, not
Arcourge, passing trade

Bonchurch	St. Lawrence	Ventnor	Upper Ventnor	
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TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDE

RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Just do it 1

Bonchurch St. Lawrence Venthor Venthor Upper Venthor			Ventnor	V	Upper Ventnor	
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TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Junction of High St and Victoria Rd. There is a problem as below: -



Bonchurch	St. Lawrence	Ventnor	Upper Ventnor	
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Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

We like the central car park toilets idea as Mareborough Road 1000 are so inaccessible. Will they be kept? They are Tronvenient for the non-disabled. (in disabled terms.) Pollution levels are so high at present that this would holp we feel. It is the lack of quick parking that would be missed-but people would adapt.

Bonchurch	St. Lawrence	Ventnor	Upper Ventnor
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TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Where will disabled people park in order to access the High Shreet? central car park is too far away. central car park is often fall especially in summer. How will an extra 12 spaces be added? Will central car park still be 'pay'. At £1.50 minimum, when all I want to do is dash into the newsagent to buy a paper, I generally give central car park a miss if I can't park in the High Street and purchase my paper when shopping in Shanklin or Newport. If no High St. paking, there must be at least 30 mins. free parking in the car park

Bonchurch St. Lawrence Venthor Upper Venthor	Bonchurch	St. Lawrence	Ventnor	Upper Ventnor	
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Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

I think the safety factor is very important - I am worried regarding the parking but if there is definately going to be extra porking available 1 agree with the improvements.

	Bonchurch	St. Lawrence	Ventnor	1	Upper Ventnor
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TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre. $t = \frac{1}{2} \sqrt{2}$

Mar concern re patting arrangements is for The disabled who don't have motorised wheelkhais/ scooters. The criteria for a three badge is an regarding walking that person is unable to walk Soyos. These People by having to park in central carpark would be unable to get to Boots, newsagents, but ches, Pet Shop. Would suggest it would be helpful for Am de disabled and non-disabled to be allowed thous free clisabled and non-disabled to be allowed thous free paking i central car park. This would encourage paking i central car park. This would encourage people to come to Ventnor and the able bodied to take some healthy excercise, To investigate the possibility of re-opening the COLE through, & under the arch, between High street and pound Lane central To clear hedge at edge of Car park and improve To a rrange for Town centre lo be kept clear, especially the removal Pigeon excettia. Abo someone Mationed broken glass from a damaged car remained all over the pavement outside the Reso for at least two days. However not sure whose responsibility the corner of Victoria Street where cable is hanging and Auch made bensure all balls working pro Your response will be anonymous but it would be very helpful if you would tick one of the

boxes below to indicate the area of the town in which you live.

Bonchurch	St. Lawrence	Ventnor	\vee	Upper Ventnor	
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Could shops and cupes be asked not to put out bill boards A. Frames as these are hazardous for partially sighted and blind. Abo caused a problem for those Who have to steer 'Walkers' etc rowned them



TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

Bomchurch



Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

PLUS In principle a very positive plan. × Parking charges - even in car parks-affect MINUS * all towns nationally, Hence the popularity of out of town shopping centres. 12 Subsidized places are not enough. I hour free parking should be extended. Certainly pay beyond that time. * * * A proper of survey would have noted the number of people who are "dropped off" and picked up in town - usually in front of Boots or the bus banys. A positive addition to this play would be the provision of dropping off/pick up points - possibly as a shared provision with taxi rank which are empty rost of the day a Movement of the bus stop further out of XX town will affect the group of people who have limited ability - as approved to just mobility scoter users, Your response will be anonymous but it would be very helpful if you would tick one of the boxes below to indicate the area of the town in which you live. St. Lawrence XXXX | Bonchurch V Ventnor **Upper Ventnor**

This has not been advertised well enough. Local notice boards should have been used - and possible For the sake of \$30 # for a large banner could have been to put up in the car park set.



TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

St Lawrence



Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Absolutely has to happen.

Well thought through presentation and most, if not all, factors considered and incorporated into proposals for improvement.

Very disability orientated, but has to consider all of the population here in Venthor. We have it as it is."

VTC proposals, if they stay strong WIII make Ventnor safer, which is the most important factor.

Watch this space carefully.

	Bonchurch	St. Lawrence	Ventnor	V	Upper Ventnor	
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VENTNOR TOWN COUNCIL

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Bonchurch	St. Lawrence	Ventnor	Upper Ventnor
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VENTNOR TOWN COUNCIL

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

I think this is long overdue for ventor town Centre. That areas High street is extremely hazardous to walk along -when a lorry or double decker bus comes through, it is very intimidating - really there is not enough room for the bus - I don't know how the wheels of the bus manage to stay of the parement ! The proposals regarding the 1hr parking is a great idea - I would definitely take advantage Stat.

Bonchurch	St. Lawrence		Ventnor	224.5	Upper Ventnor
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TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

Upper Ventnor

VENTNOR TOWN COUNCIL

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

	Bonchurch	St. Lawrence	Ventnor	Upper Ventnor	X
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VENTNOR TOWN COUNCIL

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

0	agree we need more crossing points.
0	agree on Tulse Hill closene of entry
	a la Mial Stippla
Ø	Taxi vank outside Central car park many spaces.
0	free to park somens to use local shops
	instead of going to contain the lower High Street
đ	instead of going to the spaces from lower High Street taking All free parking spaces from lower High Street well make life very difficult for local tradets
	taking All free parking spaces from surders well make life very difficult for local traders who pay business rates which support Town Council and our ford to community.
4	Buses now are far too large for Ventuor and our Island woods in general.

	Bonchurch	St. Lawrence	Ventnor	Upper Ventnor	~
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TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS

Non-specific



TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Wauld he letter to Resurface hetsons had than spend money on this project.

Bonchurch	St. Lawrence	Ventnor	Upper Ventnor	
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VENTNOR TOWN COUNCIL

TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Apart from not enough disabled parking in the actual centrer of town-the plan is good. Fisabled parking is very important in Ventuor centre as most sidenty a disabled people can not walk from the car park with bags of heavy shoping. We live in the Ventros area & like Is sprend our money in the local shops.

Thank you

Bonchurch	St. Lawrence	Ventnor	Upper Ventnor



TOWN CENTRE IMPROVEMENTS CONSULTATION RESIDENT COMMENTS

Please use this sheet to record your comments on the current proposals for improvements to the Town Centre.

Reduce the speed limit to 20 mph. throughout the town area.

More disabled bays.

Bonchurch	St. Lawrence	Ventnor	Upper Ventnor
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TOWN CENTRE IMPROVEMENTS CONSULTATION

RESIDENT COMMENTS



From:	
To:	David Bartlett - Ventnor Residents Forum
Subject:	Re: town centre improvements consultation
Date:	25 October 2019 17:00:20
Attachments:	image002.png

I think if it impacts the town by reducing the amount of spaces in the town then it shouldn't go ahead. The town very much relies on the parking spaces down the road. It is a small town which probably struggles as it is. There just needs to be enough dropped curbs for people getting around on their disability scooters, I assume there is dropped curbs where it is safe to cross which I would have thought would be sufficient.

If money can be spent, how the council can help with people coming to Ventnor town is giving free parking at certain times of the day in the main carpark, this surely cant be a huge cost in comparison.

Regards

From:	
To:	David Bartlett - Ventnor Residents Forum
Subject:	Re: town centre improvements consultation
Date:	26 October 2019 19:26:41
Attachments:	image002.png

David

Thank you for passing this information on-I support any improvements that makes the pedestrian experience of shopping in Ventnor a more pleasant less car orientated one. As a frequent visitor to the town and home owner locally my family and I find the worst pinch point for pedestrians is on the south side on the curved pavement alongside 16-20,14,8-12 shops including Hursts. The camber of the pavement here goes the wrong way almost throwing you into the road and long vehicles feel they are about to mount the pavement. Basically one feels vulnerable as a pedestrian on this very narrow stretch especially at busy times with. If the pavement here cannot be widened then some form of physical barrier would make my family and I feel safer from passing vehicles.

Again many thanks-

From:	
To:	David Bartlett - Ventnor Residents Forum
Subject:	Re: town centre improvements consultation
Date:	24 October 2019 14:32:29
Attachments:	image002.png

Hi David,

Looks great. Thanks for taking the initiative as always. Anything to avoid feeling like you're going to be clouted by a vehicle wing mirror as you walk along the High Street is most welcome.

Joseph

On Thu, 24 Oct 2019 at 14:12, David Bartlett - Ventnor Residents Forum <<u>david@ventnorresidentsforum.org.uk</u>> wrote:

From:	
To:	David Bartlett - Ventnor Residents Forum
Subject:	Re: town centre improvements consultation
Date:	30 October 2019 15:45:28
Attachments:	image002.png

Hello David

Thank you for this - I have only had time to skim through the risk assessment reports. I find the Island Roads suggested improvements map very odd on the face of it - By widening the pavements they have eliminated all the on-street parking, and there appear to be no disabled bays at all. It seems to me this could well eliminate the risks but will also kill off the high street altogether. The only way of mitigating this would be to make parking free in the car parks - at least for say an hour - I understand that the car parks are under the control of IW council and that this idea is not approved by them, but lots of other places do this. We have just returned from Bayonne in France and all the public car parks offer such a facility.

Could we revive the proposal to make Pier St, Albert St and the eastern end of the High St two-way and make the western end of the High Street as it is today but with access restricted during core hours and with designated blue badge spaces?

Best wishes

- Ventnor Residents Forum"

<<u>david@ventnorresidentsforum.org.uk</u>>

To: "David Bartlett - Ventnor Residents Forum" <<u>david@ventnorresidentsforum.org.uk</u>> Cc: "Alison Killick" <<u>alison@ventnortowncouncil.org.uk</u>> Sent: 24/10/2019 14:12:29 Subject: town centre improvements consultation From: To: Subject: Date: Attachments:

David Bartlett; Stephen Cockett; Delian Backhouse-Fry Proposed Improvements to Ventnor Town Centre 29 October 2019 18:55:44 ATT00001.txt ATT00002.txt

Dear All

I feel sure you will have personally witnessed how you 'take your life in your hands' when visiting Ventnor Town Centre. Just last Thursday there was a near miss between a bus and a lady (video footage attached) the bus then had to mount the pavement to proceed as two buses were parked together.

Combined with this there is also a complete disregard by some individuals as to what double yellow lines on the road actually represent i.e. no parking. I am attaching some photographs of the culprits; you will also see near the start of the video a van driver parking on double yellow lines outside Hose, Rhodes & Dickson leaving the van unoccupied then walking across the road to shop maybe?

It is not my intention to get anyone into trouble but something urgently has to change because this footage was taken around 10am on an Autumn morning supposedly a quieter time than during the main summer tourist season, at which time it only gets worse.

I, and my husband, will most certainly be attending your Consultation next week. Please be strong as changes are essential to make Ventnor safer to shop, have a bite to eat and enjoy. I understand some businesses may feel vulnerable to change but surely being able to get a better view of what they offer without cars blocking the view will only serve to enhance trade and encourage visitors who might be just passing through to stop and stay. And what a pleasure it will be to be able to walk safely on a wider pavement especially enhancing the experience for mothers with prams and wheelchair users etc.

Good luck, change is good!

Kind regards

From:	
To:	David Bartlett - Ventnor Residents Forum
Subject:	RE: town centre improvements consultation
Date:	24 October 2019 16:00:14
Attachments:	image003.wmz
	image004.png

David

Please, please do this. It is only a matter of time before there is a real tragedy. I fully support all of the proposals. It has been talked about too long. Let's do it! Shopping will be a much safer and more pleasant experience, so don't let a few traders bully everyone into thinking it will affect trade. If anything it will improve it.

Yours sincerely



From:	
То:	David Bartlett - Ventnor Residents Forum
Cc:	Alison Killick
Subject:	Re: town centre improvements consultation
Date:	29 October 2019 07:47:51
Attachments:	image002.png

Hi David,

I think the recommendations from Island Roads look very sensible as long as the amount of short term parking is replicated or increased . I am in favour of the proposed changes.



On Thu, 24 Oct 2019 14:12 David Bartlett - Ventnor Residents Forum, <<u>david@ventnorresidentsforum.org.uk</u>> wrote:

fyi

Alison Killick Assistant Town Clerk Ventnor Town Council 1 Salisbury Gardens, Dudley Road Ventnor Isle of Wight PO38 1EJ T: 01983 853775 E: <u>alison@ventnortowncouncil.org.uk</u> W: <u>www.ventnortowncouncil.org.uk</u>

From: Sent: 25 October 2019 15:32 To: Alison Killick Subject: safety and accessibility

Unfortunately I am away next week and unable to come to the consultation meeting so I would like to send you my comments now.

I have very strong feelings with regard to the concept of accessibility and safety for all residents and visitors. If we are fortunate enough to be fit and healthy we tend to ignor the minute by minute challenges that are faced by people who may not be steady on their feet; who may be partially sighted; who may have to use a wheelchair; of a parent with a pushchair and many bags of shopping. On any day in Ventnor you will see all the above, and they are all trying not to impinge on other pavement users and first and foremost not be knocked down by traffic that is far too close for comfort.

I whole heartedly support the proposals for a wider pavement; for the removal of the parking spaces; for the new public toilet; the new road crossing points; the relocation of the bus stop and for the resurfacing of the whole area so that the lumps and bumps and dangerous congestion can be addressed.

I hope many others will agree with these proposals.

Best wishes for a safer Ventnor

From:	
То:	David Bartlett
Subject:	Accessibility in the High Street
Date:	26 October 2019 10:25:33

Hi

I would

like to comment on the plans.

Most members of the Society are of retirement age or well above, and need to be able to socialise, attend doctors and pharmacies, park cars, walk, volunteer at the Centre, meet friends for coffee and cross the road in safety, all with the same ease as younger people.

So the introduction of wider pavements, new tactile surfaces and untangling the pedestrian crossings from the overcrowded bus stop are welcome if they facilitate that ease. If these changes mean that buses no longer overhang the Southern pavement outside Tramezzini, that alone would improve the town.

The joined-up thinking that is illustrated by these plans is very welcome. I hope that Ventnor Town Council is supported in this plan and that our High Street layout can be made more usable and friendly for pedestrians.

Kind regards

From:	
To:	David Bartlett - Ventnor Residents Forum
Cc:	Alison Killick
Subject:	Re: Town centre improvements consultation
Date:	24 October 2019 19:17:13
Attachments:	Town centre.pdf
	<u>ATT00001.htm</u>

Dear David and Alison,

Having just examined Island Roads proposed plan, my instinctive reaction is one of horror that all the parking spaces will be lost along Pier Street and the High Street. Please recall my suggestion that parking spaces are retained (albeit fewer of them) and the problem of hold-ups caused by traffic reversing into spaces is avoided, by creating individual parking bays with diagonal entry and exit profiles - to allow parking vehicles to drive straight in and straight out. This would improve the flow of traffic and reduce pollution caused by stop-start motion of vehicles. The wider pavement between vehicles would create the space required for pushchairs, buggies etc. travelling on the pavement to pass each other and make it easier for pedestrians to cross the road. Bollards could be strategically placed to prevent vehicles encroaching onto the pavement. This compromise solution might satisfy those completely against the proposal to do away with parking spaces altogether.

In the attached document (I sent you last year) I made several suggestions and this was one of them. The first image illustrates three drive-in - drive-out parking bays in pink. This zone could be extended along the whole length of the High Street and Pier Street (but I can't be bothered to modify the presentation).

The third image shows how the Central car park could be improved using a one-way system and diagonal parking spaces.

The fourth image shows how wasteland opposite Madeira Road could be used as a car park.

I hope you can take these ideas into consideration.

Regards,

I am in agreement with the suggestions made.

Moving the High Street car parking spaces to within Central Car Park would make the town centre a better place. Widening the pavement on the north side of the High Street would improve pedestrian access and amenity, open up the north side shops so that people could see them, and make the street pleasanter and safer for all pedestrians. The problem of buses crowding the pavements would be solved. Moving 12 free car parking spaces to the Central Car Park will not 'ruin' the town or 'kill' trade and I do not believe that car drivers are unable to walk from the car park to the shops, a distance about as far as walking across the car park of any out-of-town store.

I agree with moving the bus stop so it does not create a pinch point outside Boots, often impassible for pedestrians. I remember when the main bus stop was in Albert Street and the buses parked up at night in the area behind the street, which has now been developed. The bus looped past Boots on the way in from the West (via Church Street) but did not stop. If passengers wanted to alight at Boots, they would stay on the bus as it performed its second pass after dropping off passengers at Albert Street. It wasn't an ideal arrangement but I never heard any complaints about it while working as a bus conductor. Failing returning to that arrangement, I would like to see the bus stop near where it is now rather than at Central Car Park.

While we are lucky as a town to have public toilets at all, while many towns nationally no longer have any, the position of the building, halfway up a steep hill, very difficult for wheelchair users and anyone who struggles with mobility is pretty awful. A more accessible set of public conveniences would be a real plus.

Town Council control over the remaining four car parks, with the agreement of IWC, would allow a better response to local needs and there seems broad agreement that this is a practicable scheme.

I have listened carefully to the presentations, studied the plans and accessibility report and heard various points of view expressed at the meeting last week. It is unfortunate that some influential traders cannot see any virtue in the suggestions and will not listen to any suggestion for positive change. I believe they are working against the interests of the town and against their own best interests.

With kind regards,



Dear Sir/Madam,

I really support the plans, I do think there should be a blanket 1 hour free parking throughout the whole of the central Carpark to encourage local people to just nip in for a pint of milk and a paper or a card ! This would boost trade for the whole high street and stop people driving to Morrison's because they don't want to pay to park. I think moving the bus stop away from the bend would be a good idea too, but I do think it needs to be located near the town centre. On a personal note Will there be any help to put in a ramp from the pavement to improve access to a we do have a step which many elderly residents find difficult to negotiate. Also will there be any compensation available for shop owners for lost revenue whilst the works go ahead ?

I really hope this goes ahead. It would enhance the town and certainly not "kill it as many protestors have said"

Many Thanks



Sent from my iPhone

Hello,

Following our visit to the presentation in the Green Room regarding the proposals for improvements to Ventnor Town Centre we would like to make the following comments for consideration.

- 1. We feel that it is generally a good idea to
 - a) Restrict parking in High Street,
 - b) Close access to High Street from Tulse Hill
 - c) To improve the steps / slope up Tulse Hill from the High Street.

d) Provide more loading bays, as these would mean that traffic would flow much better through the town cutting some of the pollution issues. It would also allow the widening of the Northern pavement.

- 2. Where parking spaces are still available, in Albert Street for example, the current time restriction only applies to the Summer months. Given that parking spaces in High Street will no longer be available we feel that parking restrictions should apply all year round to stop the current practice of parking all day in some cases, providing more spaces for shoppers.
- 3. As mentioned at the presentation access must be provided through to High Street from Albert Street. One possibility mentioned was through from the Coop car park.
- 4. The pavement along Market Street should be improved and if possible, pavement on both sides of the road, to aid access to the shops from Albert Street parking
- 5. Signposting in Albert Street for the shops would guide visitors to the shops quickly and easily.
- 6. The presentation mentioned using spaces in the Central Car Park to replace the street parking. It was not clear if these were going to be free, or a reduced fee. To avoid confusion (people parking in the wrong spaces for the free or cheap parking, it would be better, and more inviting to visitors if the first 30 minutes were free in one whole section of the Central Car Park.
- 7. Also signposting at the Car Park Entrance, and where the motorcycle parking is situated would be a help. We often see motorcycles parking along the street, and in parking bays in the Central Car Park as the Motorcycle parking is tucked away in the car park and easily mot seen.
- 8. Do we need all of these proposed taxi ranks? The one along the High Street I'd prefer to have as a disabled parking area (2/3 spaces?) This will provide a solution for those who cannot walk as far as the car park, or Albert street, and do not have a push or motorised wheel chair. Otherwise this (probably quite significant) sector of the community could be excluded from town if it is made more suitable for those who do have wheeled means to move around.

Dear Town Clerk

I generally agree with your proposals to redesign the High Street and Pier Street and hope this can be achieved in March/April 2020 rather than later in the year. However, whilst supporting your proposal I remain concerned about the loss of car parking spaces in the town and Central Car park. Finding a parking space in the town is sometimes difficult and from my own experience the Central Car Park is already very well used and often full during the summer season. This proposal reduces the number of car park spaces overall at a time when parking in Ventnor and surrounding streets is already difficult. This is much worse during our holiday season. I have sympathy for householders and tenants who need to park their vehicles on the roads or car parks in and around Ventnor. I challenge Ventnor Town Council to develop, in consultation with the Ventnor residents, a long-term solution to resolve parking issues in Ventnor.

Kind regards

From:	
To:	David Bartlett
Subject:	Town improvement plans
Date:	07 November 2019 16:04:14
Attachments:	VTC town inprovement proposals 2019.docx

Dear David,

I attach some comments.



Hi,

Thank you for supplying Ventnor with your proposals for the town centre improvements. I am a resident of the town.

I am generally in favour of your proposals but would like to comment on the following:

As far as I can see, there is very little problem with traffic and pedestrian safety in Pier Street and I would suggest that, rather than removing the parking spaces on the west side of the street, they would be better reserved for the exclusive use of disabled visitors.

If traffic from Tulse Hill is to be blocked off from entering the High Street then I think that placing the bus stop further along, closer to that redundant junction, would be preferable as there would be more room for bus passengers to stand, rather than persistently blocking the pavement outside Boots (and often forcing pedestrians into the road). Perhaps there would even be a little space to provide seating for disabled/elderly/infirm passengers too?

With regards to central car park I feel that it is a good idea to provide toilets however, if shoppers are being asked to park a little further from the shopping area, I would suggest they may need more than half an hour's free parking. I **do not** consider that adding another storey to the car park is a good idea and am **totally against** it as it would be totally out of character for the town and should not be allowed in a conservation area. I am aware that it may not be directly overlooked by residents but it would dominate the High Street and be a blot on the landscape of a wonderful Victorian town. A far better option, in my opinion, is to gain access to the shops from the Co-op car park which, I understand, is quite possible.

Please keep me informed of any further consultations.

Many thanks,

Sent from Mail for Windows 10

From: To:	I	
	ltation.	

Firstly, congratulations to VTC for taking on a project of this magnitude. Improvement needs to be a proactive process and to do so in the face of the disappointingly predictable resistance to change from traders is commendable.

The plans as published seem perfectly acceptable, but as the husband of someone with a respiratory disorder, I would ask that they take an additional step.

One of the greatest impediments to accessing the town for my wife is the amount of cigarette smoke in the streets. This is particularly a problem outside the many public houses. My wife is far from being the only person with a serious, debilitating respiratory condition. For many people, my wife included, cigarette smoke is a trigger for potentially life-threatening exacerbations of their illness. The cigarette smoke in town essentially makes the shopping area a "no go zone" for such people.

I would ask that VTC consider making Pier Street and the High Street a smoke-free zone. Such a bold move would make the street scene a more healthful and appealing place for many and stop it from being actively dangerous for those like my wife.

Keep up the great work!

Best wishes,



Hello,

As Isle of Wight Residents and regular visitors to your wonderful town I am dismayed to hear about these proposals.

Now I know these are not your proposals alone, and they must have come from a body of people who supposedly have the towns interests at heart but !!!"

I think to myself are they completely mad? as to remove parking for the high st will kill it completely. Having spoken with many of the shopkeepers who I know well they all say that they will be driven out of business.

I realize that the town is small and has problems with transport running through it, but people need to live and make a living. What is needed is a compromise to reduce the damage from traffic in the town, and still allow life to go on. Not this half baked scheme.

The real problem is the buses , and large HGV's both rigids and arctics. Why don't you look at rerouting these and controlling the times of delivery. Many other places have restricted delivery times say before 0700 and after 1900. Then re route the buses . This would solve the problem. To talk about making the pavement wider is just not an option as it just will kill off the town.

For the record I visit at least once a week, and live in Ryde. If this scheme comes to fruition I shall not visit at all. Sorry this may not be what you like to hear but that's the truth of it .

So for your towns sake please revisit these proposals before it is too late and you need up with a ghost high st.

From:	
To:	David Bartlett
Subject:	Proposed alterations to Ventnor High Street and Pier Street.
Date:	28 November 2019 15:43:12

Proposed alterations to Ventnor High Street and Pier Street.

Following our visit to the Green Room at Salisbury Gardens where we were able to view the proposed plans and changes to the High Street and Pier Street, we are now responding with our views as requested by the council which are as follows.

As we are residents in the High Street these changes will seriously affect us as it will all other residents in the same street namely because of the following.

Short term parking outside of our flat will be curtailed regarding deliveries of all types. The proposed alternative parking in Central Car Park is too far to carry heavy shopping and even more of a problem in the rain. The proposed loading and unloading bay is not big enough. To have spaces for taxis when there is inadequate parking space is unrealistic. The taxi firms manage very well with the existing parking arrangements they have. At the meeting, we were told these spaces could be used by us to load and unload our vehicles. But this would not be practical if taxis were already parked there. And how would traffic wardens react if we were lucky enough to use these spaces?

On behalf of businesses.

There are several businesses in these streets that we have seen grow and develop since the dark years of the 80's and 90's.

Many of these shops survive because of the currently available short term parking for customers. All shops on the north side must have their deliveries from vehicles parked in the street. Some shops if not all on the south side also require access from the street for loading and unloading.

In our view, it would be detrimental to a lot of these businesses if the proposed changes are implemented and we would potentially see many more empty shops appearing in these streets.

We have been told these proposed changes are due to health and safety issues regarding the public and disabled, and is more of a problem on the north side of the High Street where it is claimed two mobility scooters or prams cannot pass each other. Has this been tried and tested because in our view, the pavement is quite wide enough for these? If it is proved it isn't, then why not just incorporate passing places on the pavement and increase the size of the loading bays? Alternatively, a few well placed warning signs would also be useful for these people and would be a lot cheaper.

With regard to the moving of the bus stop from outside Boots the Chemist to the Central Car Park, we can see this is a sensible idea and have no problem with this. Having said that, people will still cross the road at this point due to the chemist, a pub and two estate agents along with other businesses being on that side of the road.

The addition of public toilets is again a sound idea but not sure they should be sited where currently proposed. Maybe a more discreet, easily accessible situation would be better if possible.

Also, in our view, increasing the number of spaces in the Central Car Park would be essential because, quite often, the car park is full to capacity even with the currently available short term parking in the town. At the same time, a mezzanine deck must be built to accommodate even more parking which is surely necessary.

To conclude, in the main, we feel this is an ill thought out plan with no consideration for the businesses and residents that live in both Pier Street and the High Street.

Kind regards

From:	
То:	David Bartlett
Subject:	Ventnor Town Centre
Date:	29 November 2019 09:43:10

Sir In this week's S Wight Chronicle Ms Venables reports that there are 520 signatures on a petition objecting to the possible removal of High Street parking which is not referred to in your weekly update. Last week an eminently sensible letter was published pointing out that we were a polite and sensitive community and moved out of the way when wheelchairs or motorised invalid cars appeared. There seems to me to be a huge majority locally in favour of supporting our local shops and tradespeople who would be badly affected if one could not park while shopping for bread, meat, fruit & veg, pet supplies, household goods etc or dropping into our wide variety of excellent cafes, bars and pubs for coffee, tea, a drink, lunch etc. Widening the pavement and/or suspending parking will drive many to the supermarkets out of town....over the last few years the variety and quality of local shopping and refreshment has improved enormously and will continuue to climb if we think of all the people all of the time. Everyone understand the needs of the disabled and immobile but I have never seen a calamitous situation in Ventnor, we have to always be aware of our social responsibilities and generally we are. My wife and I do all our shopping in Ventnor several times a week...we need a car for reasons of mobility...we want to continue to support those dedicated shopkeepers and hospitality entrepreneurs....we need more open and comprehensive updates and information and a big say in the future of our High Street...don't let it go the way of so many communities across the land..please. Sincerely,