

LOWER VENTNOR (Town Centre)

FREE FORM INFORMATION SUPPLIED
BY SOME LOCAL RESIDENTS OF VENTNOR
FOR THE OUR PLACE 2015 SURVEY

Ventnor Town Council would like to thanks all those local residents who participated in the 2015 local survey and for their valuable comments, views and advice.

Please use this space for anything else you would like to say to us:

VSR1

THIS QUESTION SHEET IS AS STUPID AND INADEQUATE
AS ALL OTHERS OF THIS NATURE AND IMPOSSIBLE TO
ANSWER IN THE FORMAT PROPOSED. I HAVE KNOWN
VENTNOR FOR MANY YEARS, LIVED HERE NOW FOR
TWO YEARS, AND WISH TO SEE IT THRIVE AND
SURVIVE. I DO NOT KNOW HOW MUCH THIS
QUESTIONNAIRE WILL TRULY HELP IN THIS, BUT
I WISH THE BEST OF GOOD LUCK TO ALL WHO WANT
TO AND TRY TO KEEP VENTNOR FLOURISHING.
IT IS A LOVELY TOWN - UNIQUE!

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

A. E. L. S.

I would like to congratulate Ventnor Town Council on all they have achieved over the last couple of years.

Ventnor without doubt has changed for the better over the last 10 years or so.

There are no empty shops, unlike Sandown, Shanklin, Ryde and Newport.

However, as we are coming into summer the High Street and Pier Street need to display hanging baskets again. What about asking people and businesses to donate baskets?

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR6

I think the regeneration of Ventnor is impressive and the development of Salisbury Gardens is excellent.

We would be interested to provide enterprise training to support business start up in Ventnor.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS 27

My wife & I came to I.C.W. for 15 yrs for holidays - 3 months every year. ~~At~~ About 10 yrs ago we came to live here and have never regretted it. I am nearly 90 & my wife is 84 and we find that the people in Vinton ~~are~~ are pleasant & helpful.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR8

FIRST $\frac{1}{2}$ hour PARKING IN central CAR PARK should be free There is not much PARKING AVAILABLE IN DAY OF HIGH ST OR ALBERT ST, SO DOES NOT ENCOURAGE use of local shops

Residents PARKING ONLY IN MITCHELL Avenue, CAN NEVER PARK WHEN Bowlers ARE IN SEASON AND USING CLUB.

PLEASE KEEP UP THE GOOD WORK IN MAINTAINING VENTNOR PARK, IT IS A VALUABLE ASSET TO THE TOWN.

ENCOURAGE BOTANIC GARDEN TO HAVE A FREE OPES weekend once A ~~year~~ month.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

~~VSR 10~~
VSR 10

As an artist I am keen to see more opportunities for arts activities; opportunities to exhibit work — development of studios and craft units for younger artists to work from and sell their work — Ventner Central could possibly accommodate space for artists studios or workshops? Maybe the Town Council should appoint an arts representative to promote activities and projects — music and theatre and film are pretty well covered, but I feel the visual arts and high quality crafts are not.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R14

KEEPING DOGS ON THE LEASH IN VENTNOR PARK
TO STOP THEM ATTACKING THE DUCKS AND DUCKLINGS
IN MANY CASES KILLING THEM (THE DUCKS)

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS.216

We always been committed to building up Vertna Community for the good of all ages. I feel Vertna is moving in the right direction. However, I truly hope that no more public buildings will be sold off - for without them many of your projects cannot be implemented.

Regarding your questionnaire, and how it is laid out, a "MAYBE" answer would have been helpful, and possibly more encouraging to you in getting more help.

Question: EL THE PROSPECTS. The statement "in partnership between Residents & Agencies" does this mean paid or unpaid Agencies? This could alter my answers possibly.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R17

I myself am currently accessing to join ventnor time-bank only where I am considered disabled it has taken me time to join. I am also due to become a student in September full-time which is why I am interested in opening my own business although this will be in future years.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS 218

Ventnor is full of cafés + charity shops. Too much focus on the elderly + not enough on young people who hold the future to ventnor. becoming a retirement island.

Absolutely disgusting that there is very limited free parking. Its all council pay + display + 1 hour restrictions.

How can people visit ventnor when it costs a fortune to either park the car or get a bus?

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS 220

I have live in Ventnor all my life and the community and people of Ventnor are friendly. I have noticed that parking in my road has become very difficult as loads of people are parking here when they don't even live in this road because its tree. I do think that discount parking permits should be made available so that when I come home from work instead of having to park miles away I could at least park in the council carpark.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

John Smith

Having lived in Ventnor for well over 20 years parking, especially at peak holiday times including the winter is becoming a problem for local residents.

When we first came to Ventnor young people could not wait to get away from the Island, but today they are proud to live here. It is therefore essential to encourage them with facilities and jobs and also fund and promote things like Ventnor Exchange.

The Winter Gardens is not a good advertisement for Ventnor and should be reclaimed for the community.

Whilst appreciating that money is a problem, the gardens around the cascade should be maintained with much more colourful urban planting that visitors to the English seaside expect.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR23

PLEASE SECURE FUNDING TO REPAIRS VENTNOR SKATE PARK. IT IS
NOT IN THE GREATEST CONDITION, AND HAS A LOT OF POTENTIAL
TO BE BIGGER AND BETTER.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R 28

THE PLANTERS THAT HAVE BEEN PLACED ROUND THE TOWN ARE
A REAL ASSET. AS ARE THE MOSAICS IN CENTRAL CAR PARK.

I THINK WE ARE GETTING TOO MANY CAFES DO WE
REALLY NEED A SANDWICH BAR & AN ICECREAM PLACE?

IT'S A PLEASURE TO LIVE IN VENTNOR.

COULD A SPEED LIMIT CONSIDERED IN THE HIGH STREET.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR 30

PLEASE, PLEASE, PLEASE CAN YOU GET
SOMETHING SORTED TO DEAL WITH
THE DOGS MESS ALL OVER OUR
STREETS, ITS DISGUSTING!!!!

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

I wanted to complete it, it looks inviting

Public lavatories

Tomato & visiting

- Parking
- Clean ~~beach~~ beachy
- Welcoming culture
- clean beaches
- good planting/open spaces
- Hampden - OK

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R35

INVOLVED IN LOCAL CHURCH & OTHER ACTIVITIES
HAVEN'T TIME OR ENERGY TO UNDERTAKE ANY
MORE ACTIVITIES

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R 36

SECTION A LOW SCORES SHOULD BE PROVIDED BY PRIVATE SECTOR

MORE SHOULD BE DONE TO INVOLVE / SPONSOR PRIVATE
BUSINESSES / TRADES ISLANDWIDE.

THOUGHT SHOULD BE PUT INTO THE HIGH STREET.

TO MANY CAFES TO MANY ESTATE AGENTS. WE DON'T HAVE
A MAJOR "DRAW" INTO THE HIGH STREET UNLESS IT'S FOOD!!

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR40

Ventnor is a lovely place to live, but the loss of any services, is to it detriment.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR42

You are charging the Ventnor Carnival Committee far too much rent for the dilapidated garages in upper Ventnor where they keep the Carnival floats.

I think half of what you charge them is still a lot, but would help the team to build the float. They work hard to put the Carnival week on.

So, think about dropping the price of the rent. You want to help Ventnor. This would.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

REINSTALL EMERGENCY COASTGUARD TELEPHONE
DOWN WHEELERS BAY BEFORE LIVES ARE LOST.
WHY WAS IT PUT THERE IN THE FIRST PLACE?
WILL LIFE BELTS BE GOING NEXT?
DO WE EXPECT TOURISTS TO BRING THEIR OWN
SAFETY EQUIPMENT NOW?

LACK OF PUBLIC TOILETS - ELDERLY FRIGHTENED TO GO ^{ANY} ^{WHERE}
HUMAN EXCREMENT AND WASTE PAPER NOW BEING
SEEN. MAYBE WE NOW NEED HUMAN FAECES BINS.
ALL SIGNAGE NEEDS WASHING.
ALLOW MORE THAN 1 CAR PARK 200M RADIUS PERMIT
PER HOUSEHOLD. ALLOW 1 FREE PERMIT PER HOUSEHOLD
FOR USE IN VENTNOR. BRING BACK FREE AFTERNOON
PARKING 1 DAY A WEEK FOR EVERYONE.
WEEKLY MARKET WOULD BE GREAT FOR THE TOWN
OUR MAIN ROADS ARE BEING SWEEPED + LITTER PICKED THE DAY
BEFORE RUBBISH DAY. WOULD MAKE SENSE FOR IT TO BE
CARRIED OUT AFTER RUBBISH DAY. I DO REALISE THIS IS
ISLAND ROAD

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R 50

IT IS VITAL THAT WE ADDRESS THE PROBLEM OF
PIGEONS IN THE TOWN CENTRE. THE MESS ON THE PAVEMENT
PRESENTS A VERY BAD APPEARANCE OF OUR TOWN AND THEY
BLOCK DRAINAGE PIPES AND GUTTERS WITH FEATHERS, EGGS
AND NEST BUILDING MATERIAL.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR51

FED UP WITH DOG-FOULING OUR LOVELY TOWN + STREETS.
ALSO PEOPLE WALKING + EXERCISING THEIR DOGS
IN ^{UPPER} VENTNOR CEMETARY WHEN THERE IS DOWNS VERY CLOSE.
ALSO ~~FE~~ CAME ACROSS A MAN RELIEVING HIMSELF IN
UPPER VENTNOR CEMETARY - IS THIS DUE TO CLOSURE
OF TOILET FACILITIES? I'M NOT SURE IF VENTNOR TOWN
COUNCIL IS RESPONSIBLE FOR THE ABOVE, BUT IT CONCERNS ME

WOULD LOVE TO SEE LIBRARY CONTINUE WHERE IT IS NOW,
THERE IS SOMETHING ABOUT THE FEELING OF THE
LIBRARY WHICH WOULD BE LOST IF IT IS RELOCATED.

I DON'T HAVE A GARDEN + THINK IT'S VERY IMPORTANT TO
KEEP OUR GREEN SPACES, PARKS ETC. FOR OUR
HEALTH, CONTEMPLATION + SANITY. THIS INCLUDES
FLOWER'S BROOK.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R52

VENTNOR is unique AND needs to flourish and
Prosper Good Luck!

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS253

1) Charge for CAR PARKING IN EAST CLIFF
PUBLIC CAR PARK - CREATE MORE MONEY
FOR VENTNOR.

2. STOP LOCAL RESIDENTS FROM FEEDING
PIGEONS (KNOWN AS VERMIN!) BAGS OF BREAD
AND LARGE SACKS OF SEED.
CAUSING RATS VERMIN AND DAMAGE TO
LOCAL PROPERTY - + DANGER TO HEALTH
OF RESIDENTS & THEIR CHILDREN.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

1. STOP PEOPLE FROM FEEDING PIGEONS ON the Salisbury Green. FINE THESE PEOPLE for feeding Pigeons.
2. STOP PEOPLE allowing their DOGS Fouling the Salisbury Green, Pavements, Roads.
Both 1 & 2 are most disgusting Practices.
3. CONTROL PIGEON numbers in Ventnor. Find a way to make their egg shells becoming very thin, fragile so that breeding becomes well controlled.
4. Advertise - "This is your Island, your shelter in Ventnor. DO NOT FOUL your own shelter. STOP feeding Pigeons, stop fouling this area with your Dogs' faeces." These careless Dog owners should be fined heavily.
5. Carpark is sometimes full of Dog faeces. One cannot walk in Ventnor at night because of besmirched roads, pavements, Carpark, Salisbury Green with these "Blasted" Dog poos.
Pathetic, Damn Pathetic.
6. Improve Ventnor - to attract more Tourists, advertise on the ferry TV.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

7. Despicable Dog owners.

Please use this space for anything else you would like to say to us:

VS R56

As ever the question of expensive ferries arises
which limits visitors & residents travelling
to the mainland especially those using
Rydal & going to eastern part of IOW.

Thanks for doing the survey.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R58

- Given the importance of the tourist trade to TOW and Ventnor, am very concerned about impact of the Tidal Project at Flowers Brook. Would also impact housing market, both ^{permanent} residential and holiday.
- Old bunting in High Street needs to be removed / replaced, as makes street look more rundown.
- Encourage shop owners to repaint fronts, to make town look better.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R61

~~NOT ATTACHED~~

I'm A RESIDENT UP SPRING HILL, AND
I HAVE NEIGHBOURS WHO DRIVE, ANY CHANCE
OF PROVIDING PERMITS

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R62

I think we shall be very lucky if
we ^{get} anything done. the young children
need things to do. they have nothing in ventnor
and I feel very sorry for them. Please
help them.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

MOBILE PHONE COVERAGE IN VENTNOR IS POOR UNLIKE OTHER SERVICE YOU SUBSCRIBE TO. EDGE IS THE ONLY SERVICE. THERE IS NO 3G NEVER MIND 4G. THE REST OF THE WORLD IS TALKING ABOUT ALWAYS CONNECTED CONSUMERS, TRAVELLERS, BUSINESS PEOPLE ETC. IF WE WANT TO ENABLE OUR CITIZENS & ENCOURAGE PEOPLE TO VISIT AND SPEND TIME HERE, HOW ABOUT A CAMPAIGN TO ENCOURAGE THE MOBILE COMPANIES TO UPGRADE THEIR SERVICE/MASTS IN VENTNOR?

PLEASE TAKE OVER THE RUNNING OF THE CIRCLE & THE CENTRAL PARK PARKS & CHARGE A REASONABLE FEE FOR THOSE OF US WHO HAVE NO PARKING AT HOME/ON THE STREET. THE 10W RATE IS TOO MUCH.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR67

I have strong objections to the Isle of Wight Council making yet further cuts to library services. It has statutory obligations to provide such services. The last round of cuts was significantly greater than those implemented in many mainland authorities. At present, there has been no consultation about this. However, the consultation conducted when library service reductions were last proposed was little more than ~~even~~ cosmetic. If the same thing happens again, I will be writing to the Dept. of Culture, Media & Sport and also to the newspapers. Last time round, outside pressure was brought to bear on the Council's executive. It will face the same pressure again.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR69

KEEP PUBLIC TOILETS OPEN
AND LOOKED AFTER. RETAIN
PAVEMENTS & ROADS.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR75

Parking in Ventnor is poor for residents! Residents should have free parking in and around town or much reduced fees.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R 81

Just a compliment that the town council are
so active in seeking consultation & in
leadership too. ☺

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

The boxes I have ticked are done so from my point of view and are not necessarily what I think would be good for the town... eg... I have no small children or teenagers living here, so my priorities don't include facilities for them. However I think that ~~there~~^{they} should be catered for and it would be better for Ventnor if they were. We need local jobs and housing for younger people if the town isn't to die.

We also need to keep a 'proper' library - not just a community one, with volunteers. (Apart from the cost of travel to Newport on a bus, you are ~~limited~~ limited by time and the amount you can carry back with you. I could not carry shopping & library books ~~one~~ one journey). Volunteers are not as trained as full time staff and ~~therefore~~ cannot be organised in the same way. They can come & help when they want to & not if they don't. You cannot run a ^{successful} lending library like this.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R 82

More advertising and promotion of Ventnor. On
Wrightthink yesterday there was an advert for Ryde
Club not Ventnor.

Encourage more links with Ventnor Botanic Garden.

Could the Town Council take over V.B.G. car park and
split the revenue?

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

- * - SEAFRONT AMUSEMENTS BLOG (CLOSED). WHAT'S HAPPENING? BIT OF EYESORES? OWNER COULD BE MADE TO 'CLAD' WITH VENTNOR SEAFRONT MOSAIC / STREET ARTWORK. SAME SITUATION WITH ANOTHER RUN DOWN DETACHED HOUSE
- FURTHER ALONG. SEAFRONT APPEARANCE IS SO IMPORTANT.
- SOME HIGH ST SHOP OWNERS COULD BE ENCOURAGED TO SPRUCE UP SHOP FRONTS WITH LICK OF PAINT ETC.
- AREA AROUND OLD BREWERY NEEDS TYING UP.
- WURSLEY PUB, WROTHAM, VENTNOR (ABANDONED & VANDALISED) - 'GATEWAY' TO MAIN VENTNOR. DESPERATELY NEEDS SMARTENING UP - MY AUNT AT * APPLES EQUALLY THERE.

GOOD TO SEE IMPROVEMENTS E.G. WALK DOWN TO BEACH AREA
- IMPECCABLE GARDENS, RE PAINTED RAILINGS - LOVELY WORK BY VOLUNTEERS AT FLOWERS BROOK. TRAGIC IF THIS WERE BLIGHTED BY PTEC PROPOSALS. BEACH TOILETS NICELY KEPT.
RECENT WINTER GARDENS EVENT 'FASCOS' CAN BLIGHT TOWN'S REPUTATION
- CAR PARKING FEES TOO EXPENSIVE.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR86

- IF THE INHABITANTS OF VENTNOR ARE HAPPY
THE VISITORS WILL BE HAPPY.
- MULTI CULTURAL ~~EDU~~ EDUCATION FOR ALL
- THINK OUTSIDE OF THE U.K WE ARE PART OF
THE GLOBAL ~~ECONOMY~~ ECONOMY

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

In section A you cannot realistically grade these items — they are the requirements of a healthy, energetic, & earning society. They are all signs of a flourishing and successful town.

It is illogical to cut spending on those items which make Ventnor a town worth visiting, or indeed living in — public toilets, beach cleaning, attractive open spaces — Ventnor used to look 'a dump' to be honest. Now it's not, so we mustn't throw these gains away.

Steps should be taken to attract new tech industries etc to Ventnor — work that can be successful without constant manual assistance.

Manual firms should be contacted to see if work can be outsourced: even a telephone ordering service would be better than nothing.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R90

As a dog owner I would like to see more dog bins
in and around the town & along the sea
wall to Bournemouth. THANK YOU.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those
who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR91

What about facilitating donations to local charities from visitors to Ventnor. Eg info provided in the self catering apartments or hotels or details of 'just giving' type websites for ventnor carnival.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VSR98

I AM 90 AND LIVE INDEPENDENTLY WITH THE AID OF MY FAMILY. THE BUS SERVICES ARE VITAL TO ME, WHETHER TO GET TO SHANKLIN, NEWPORT OR LOCALLY AS I DON'T DRIVE ANYMORE. THE DOCTOR, CHEMIST & COOP ARE EQUALLY VITAL. IF THE LIBRARY WAS MORE CENTRAL I COULD GO MYSELF - FOR MY LARGE PRINT AND STORY TAPES. KEVIN THE NUMBER 31 DRIVER IS A GEM.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

It would be a grave blow if Ventnor library was to be allowed to be "closed by stealth". Already people are not sure what is happening. If it could move to Ventnor Central it could become much more involved with Ventnor life — although it is only just up the hill it is out on a limb.

It is ESSENTIAL that we keep it. A town with no library is not a town.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

Please use this space for anything else you would like to say to us:

VS R 100

VTC - Keep being innovative and progressive.

It is a Council that works - more of the same, please.

And don't let the Town Clerk retire!

I do think that this questionnaire could have been

better designed with more meaningful questions. For example - like

many respondents I am sure, - I regard all 'priorities' in Section A

as being 'very important'. It might have been more useful

to ask that they be placed in order of importance.

We are offering a £100 thank-you to the first name drawn by the Mayor from among those who have included a name and address here:

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